## **Frequently Asked Questions**

If you have questions about our office or the services provided, you may find the answers here. Click a question to view the answer. If your answer is not found here, feel free to email this office at <a href="mailto:alleadmin@skybest.com">alleadmin@skybest.com</a>, call this office at 336-372-2010, or drop by our office at 90 South Main St., Sparta NC.

Where is the Transfer Facility located?

When is the Transfer Facility open?

What materials are accepted at the Transfer Facility?

I have Virginia license plates, can I take garbage to the Transfer Facility?

### Where is the Transfer Facility located?

Turn onto Highway 18 South at the intersection of Highways 21 & 18 in Sparta. Continue on Hwy 18 for approximately 1  $\frac{1}{2}$  miles, turn right on Osborne Road, and go approximately  $\frac{1}{2}$  miles. The Transfer Facility is on the left.

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# When is the Transfer Facility open?

Monday to Saturday 7 a.m. to 6:45 p.m.

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What materials are accepted at the Transfer Facility?

White Goods, untreated or non-painted wood products, scrap metal, demolition materials (concrete, block, rock), fencing wire, recycling materials, general bagged household refuse, construction materials (roofing, siding, sheetrock, etc.). All "non-household" waste (construction materials) will charged at the rate of \$50.00 per ton. Patrons who own property in Alleghany County will be billed on a monthly basis for their "non-household" garbage usage. Patrons who do not own property in Alleghany County will be required to pay at the time of disposal when disposing of "non-household" refuse.

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### I have Virginia license plates, can I take garbage to the Transfer Facility?

Vehicles with Virginia license plates will not be allowed to enter the Transfer Facility. Businesses with Virginia license plates that operate within Alleghany County are required to first register their business at the Alleghany County Finance Office, 348 South Main Street, Sparta, North Carolina. Those individuals with Virginia tags that own property in Alleghany County must first get a copy of their property identification card from the Alleghany Tax Office, 348 South Main Street, Sparta, North Carolina. When presenting the tax card and driver's license to the transfer facility attendant, the name on the tax identification card must match the name on driver's license.

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